BUS CODE OF CONDUCT

Generally the standard of behaviour on our vehicles is acceptable. There are however occasions when poor behaviour by a minority of pupils spoils the journey for others. At its worst this can result in damage to vehicles and safety being compromised. When this does happen we work closely with the bus company to identify and deal with the pupils responsible. By using a school transport service you are accepting the following code of conduct about children's behaviour and the sanctions that could be used when the code of conduct is not followed. If you are not prepared to accept the code of conduct please let us know in

writing.

Code of conduct

- Behave properly at all times.
- Do not fight or cause annoyance to other people; do not throw things
- Keep noise at a reasonable level; no swearing
- Take care when boarding and alighting, do not push;
- Wear a seat belt at all times where one is provided;
- Remain seated until it is time to get off; do not change seats during the journey
- After leaving the vehicle, wait until it has moved away before crossing the road;
- Do not smoke or vape on school transport;
- Do not leave litter, take it with you; and
- If there is a problem or incident, children must listen to the driver and follow their instructions.

Complaints that involve your child

If there are complaints that involve your child these will normally be investigated through the school. If your child is found to have behaved in an unacceptable way then any of the normal range of sanctions used by the school may be applied. This could include exclusion from school. In addition, the following may also be applied:

- Your child may be asked to sit at the front of the vehicle for a set period of time;
- Your child may be suspended from all school transport services for a period of time;
- The police may be asked to investigate and act as appropriate; and
- You will be expected to meet the cost of repairing any damage caused by your child.